



Integrated Management System [IMS]

ISO 9001:2015

Company Quality Policy Statement

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Distribution
All Armfield employees
All Armfield temporary workers including sub-contractors
All Armfield third party suppliers and vendors

Document Owner		
Name	Position	Date
Andy Macpherson	Managing Director	31.07.2024
Luke Smart	Quality Control and Continuous Improvement Manager	31.07.2024
Date of next scheduled review		31.08.2025

Company Quality Policy Statement

It is the policy of Armfield Ltd to achieve success through a shared commitment to meet or exceed our customer's expectations through teamwork and continuous improvement and innovation, to support our standing as a leading supplier of:

Design, Manufacture, Test, Installation, Commissioning, Training, Servicing and Repairs of Engineering Teaching Equipment for Universities and Technical Institutes and Research equipment for the Food and Pharmaceutical Industries.

It is further committed to the setting, measuring, monitoring, and achieving or exceeding its quality objectives in order to continually improve its performance. These goals and objectives are communicated to all its employees.

The senior management has a permanent commitment to achieve our mission to:

- Ensure customer requirements and expectations are understood and fulfilled with the aim of achieving 100% customer satisfaction and enhancing customer relations.
- Undertake, through training, instruction, and examples, that each employee has the correct understanding of their role within the team, and its direct relevance to the final product quality, and the success of the Business.
- Uphold the practice of continual process, performance improvement and supporting the Integrated Management System (IMS).
- Conduct regular management reviews to determine the effectiveness of the IMS, to ensure the availability of resources, establish relevant KPI's and set operational objectives in order to achieve the strategic direction of the business.
- Ensure the safety of our employees at all times, identify and conform to all regulatory & legal requirements that govern our activities and respect the environment to prevent any risk of pollution.

Armfield Ltd operates a BS EN ISO 9001: 2015 certified IMS. The structure of the IMS is defined within the quality manual. This quality policy is reviewed regularly to ensure its continuing suitability and is endorsed by the Managing Director as Head of Quality.

The Senior Management Team – Armfield
Quality Control and Continuous Improvement Manager – Armfield

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