



## **Integrated Management System [IMS]**

ISO 9001:2015

## **Company Quality Policy Statement**

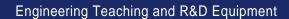
Document Title	Company Quality Policy Statement	
Date	21.03.2024	
Document #	ARM.FOR.003	
Version	[03.24]	
Revision History	21.07.2021 – Released	
	14.09.2022 – Annual review	
	14.07.2023 – Annual review	
	21.03.2024 – Document format review released	

Distribution		
All Armfield employees		
All Armfield temporary workers including sub-contractors		
All Armfield third party suppliers and vendors		

Document Owner		
Name	Position	Date
Andy Macpherson	Managing Director	21.03.2024
Luke Smart	Quality Control and Continuous Improvement Manager	21.03.2024
Date of next scheduled review		31.08.2025

Armfield Ltd 10, Headlands Business Park Ringwood, Hampshire BH24 3PB – UK

armfield
Part of Judges Scientific PLC





## **Company Quality Policy Statement**

It is the policy of Armfield Ltd to achieve success through a shared commitment to meet or exceed our customer's expectations through teamwork and continuous improvement and innovation, to support our standing as a leading supplier of:

Design, Manufacture, Test, Installation, Commissioning, Training, Servicing and Repairs of Engineering Teaching Equipment for Universities and Technical Institutes and Research equipment for the Food and Pharmaceutical Industries.

It is further committed to the setting, measuring, monitoring, and achieving or exceeding its quality objectives in order to continually improve its performance. These goals and objectives are communicated to all its employees.

The senior management has a permanent commitment to achieve our mission to:

- Ensure customer requirements and expectations are understood and fulfilled with the aim of achieving 100% customer satisfaction and enhancing customer relations.
- Undertake, through training, instruction, and examples, that each employee has the correct
  understanding of their role within the team, and its direct relevance to the final product quality, and
  the success of the Business.
- Uphold the practice of continual process, performance improvement and supporting the Integrated Management System (IMS).
- Conduct regular management reviews to determine the effectiveness of the IMS, to ensure the availability of resources, establish relevant KPI's and set operational objectives in order to achieve the strategic direction of the business.
- Ensure the safety of our employees at all times, identify and conform to all regulatory & legal requirements that govern our activities and respect the environment to prevent any risk of pollution.

Armfield Ltd operates a third-party accredited IMS to BS EN ISO 9001: 2015. The structure of the IMS is defined within the quality manual. This quality policy is reviewed regularly to ensure its continuing suitability and is endorsed by the Managing Director as Head of Quality.

The Senior Management Team – Armfield

Quality Control and Continuous Improvement Manager – Armfield

March 2024

Armfield Ltd 10, Headlands Business Park Ringwood, Hampshire BH24 3PB – UK

Tel: +44 (0)1425 478781 E-mail: sales@armfield.co.uk Web: www.armfield.co.uk

